## HOUSING REHABILITATION PROGRAM FREQUENTLY ASKED QUESTIONS

#### **Accessibility Modifications for Disabled and Elderly Tenants**

#### 1. What is the Housing Rehabilitation Program?

The Housing Rehabilitation Program assists low-income elderly and disabled tenants with housing modifications to their home to allow greater mobility and quality of life.

#### 2. What type of modifications can be made?

The program allows for modifications to the structure to allow greater accessibility to and in the structure such as:

- a. Installation of ramps, safety rails and grab-bars
- b. Widening of doors
- c. Lowering of light switches, thermostats and cabinets/sinks
- d. Installation of non-skid flooring

## 3. Will the program also provide wheelchairs, portable shower lift or modified vans or cars?

No, the program will only allow improvements to the structure.

#### 4. Does the property owner have to agree to the modifications?

Yes, the property owner has to agree to allow the work to be done.

#### 5. How much can I receive in assistance?

You are eligible to receive a one-time grant up to \$5,000 during a three-year period.

# 6. Does the money have to be paid back if I leave my apartment or rental home during the three-year period?

No, the \$5,000 is provided to you as a grant.

## 7. Will the grant also pay for the replacement of the roof, new water heater or other items?

No, the property owner is responsible for making these types of repairs. The apartment or rental home must meet minimum code standards prior grant approval.

8. What if the property owner does not agree to bring the property into compliance with minimum code standards?

If the property owner does not agree to bring the property into compliance with minimum code standards, your application would be denied.

9. Once the property owner signs the contract o have the modifications made, how long does the contractor have to complete the work?

The contractor has sixty (60) calendar days to complete the work.

### 10. What if my application is denied?

If your application is denied, you may submit a written appeal to the denial to the program administrator.